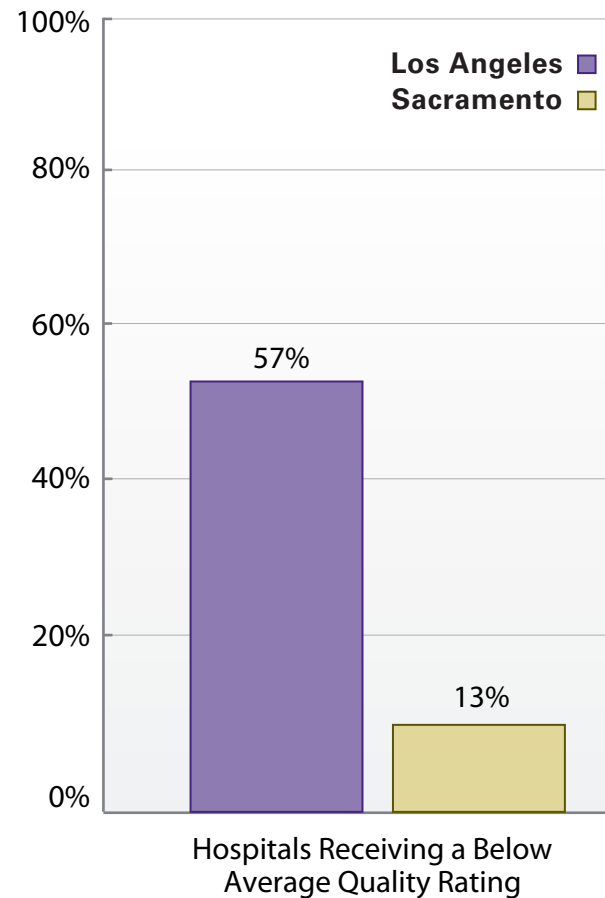
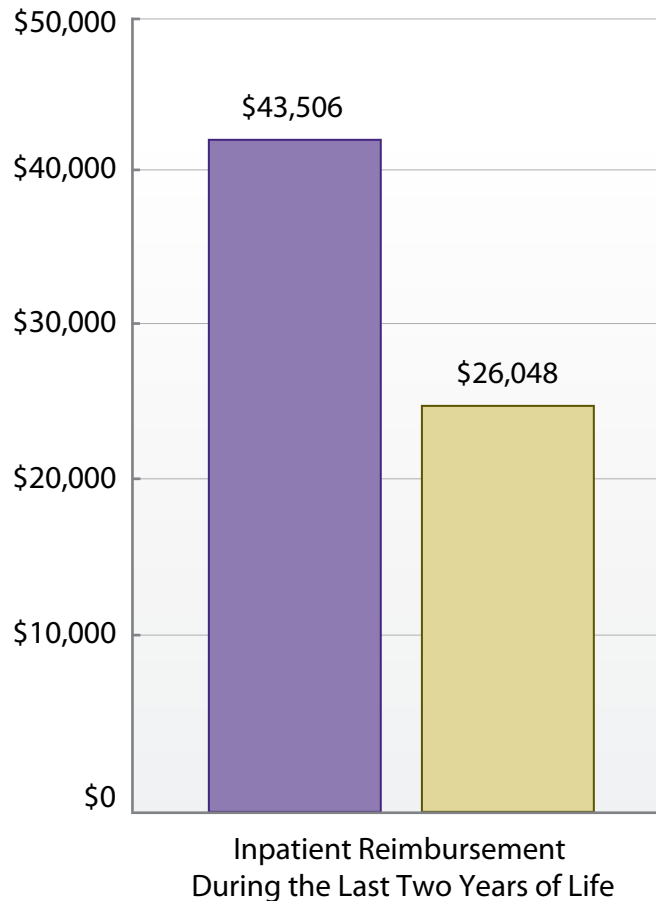


Cost of Treatment Compared to Patient Rating of Quality

Los Angeles and Sacramento

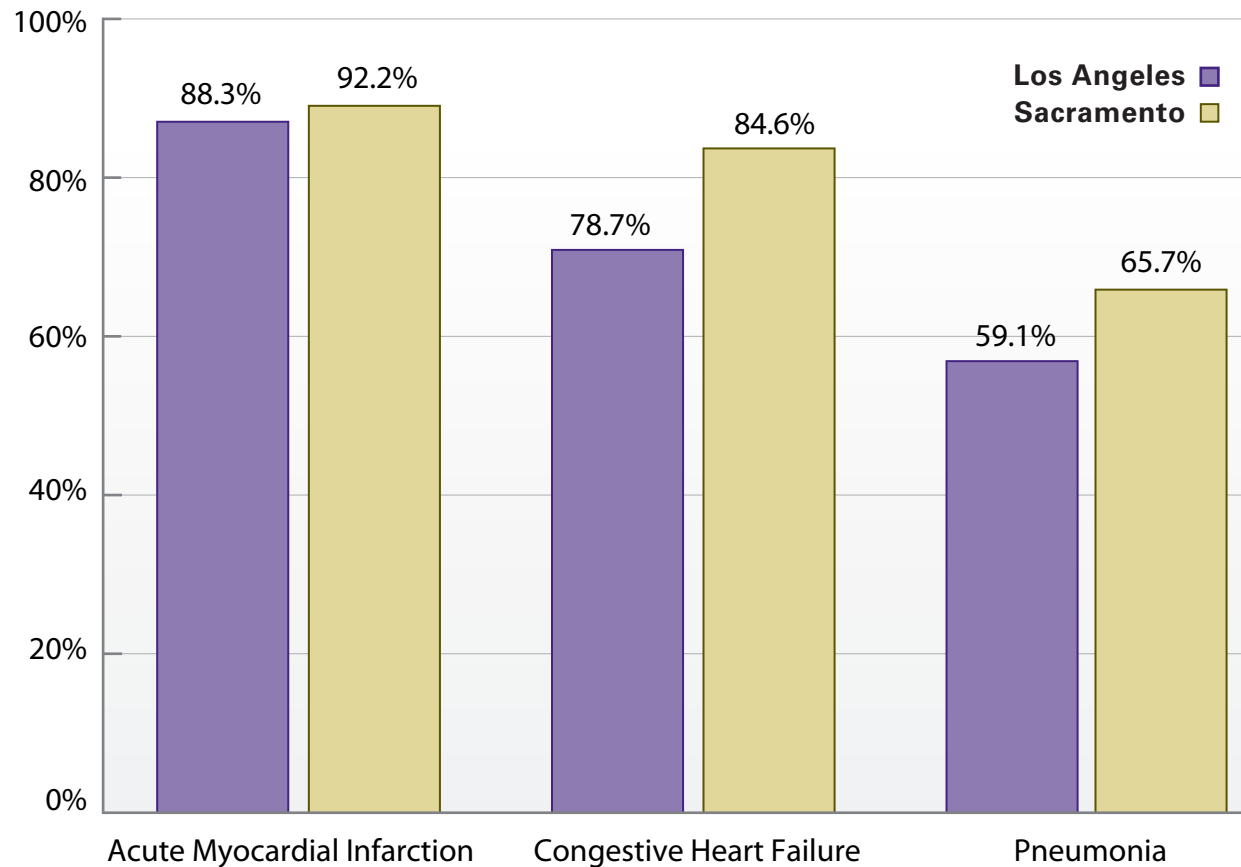


While Medicare spends more in Los Angeles hospitals, patients express higher dissatisfaction with the quality of the care they receive.

Source: Wennberg, John et al. "Evaluating the Efficiency of California Providers in Caring for Patients with Chronic Illness," *Health Affairs* Web exclusive, November 16, 2005

Quality Measures for Care Related to Specific Conditions

Los Angeles and Sacramento

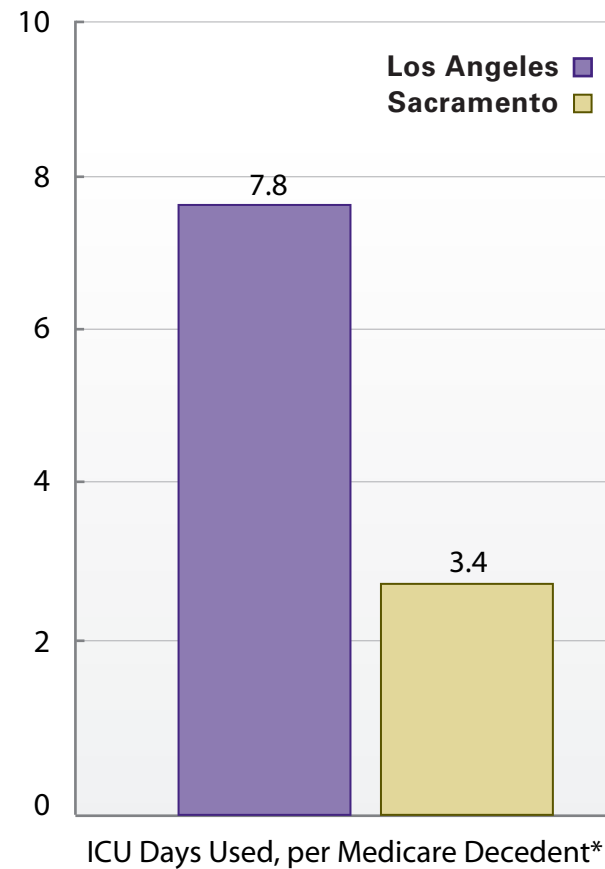
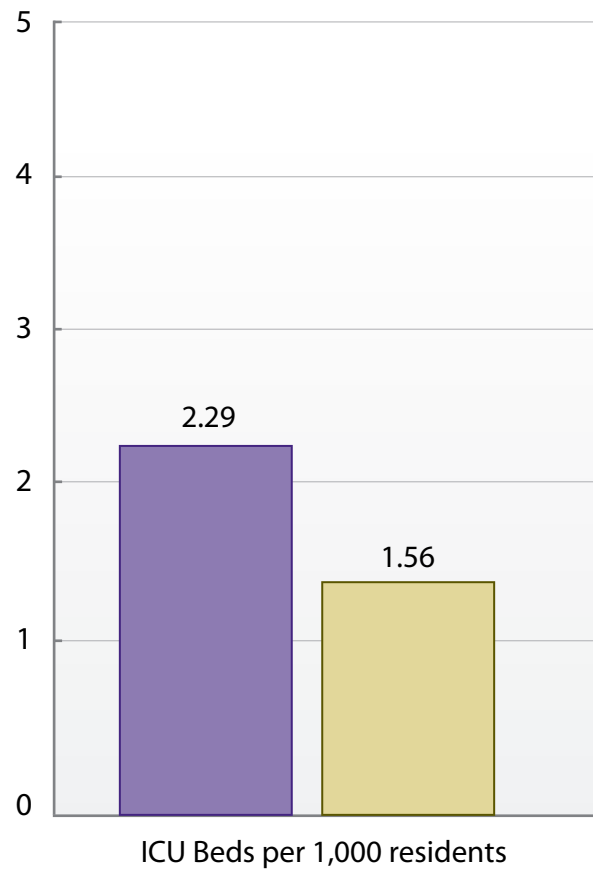


Sacramento hospitals perform better on quality measures for chronic conditions, even though they spend less on care.

Source: Wennberg, John et al. "Evaluating the Efficiency of California Providers in Caring for Patients with Chronic Illness," *Health Affairs* Web exclusive, November 16, 2005

Relationship of Availability of ICU Beds to ICU Use

Los Angeles and Sacramento

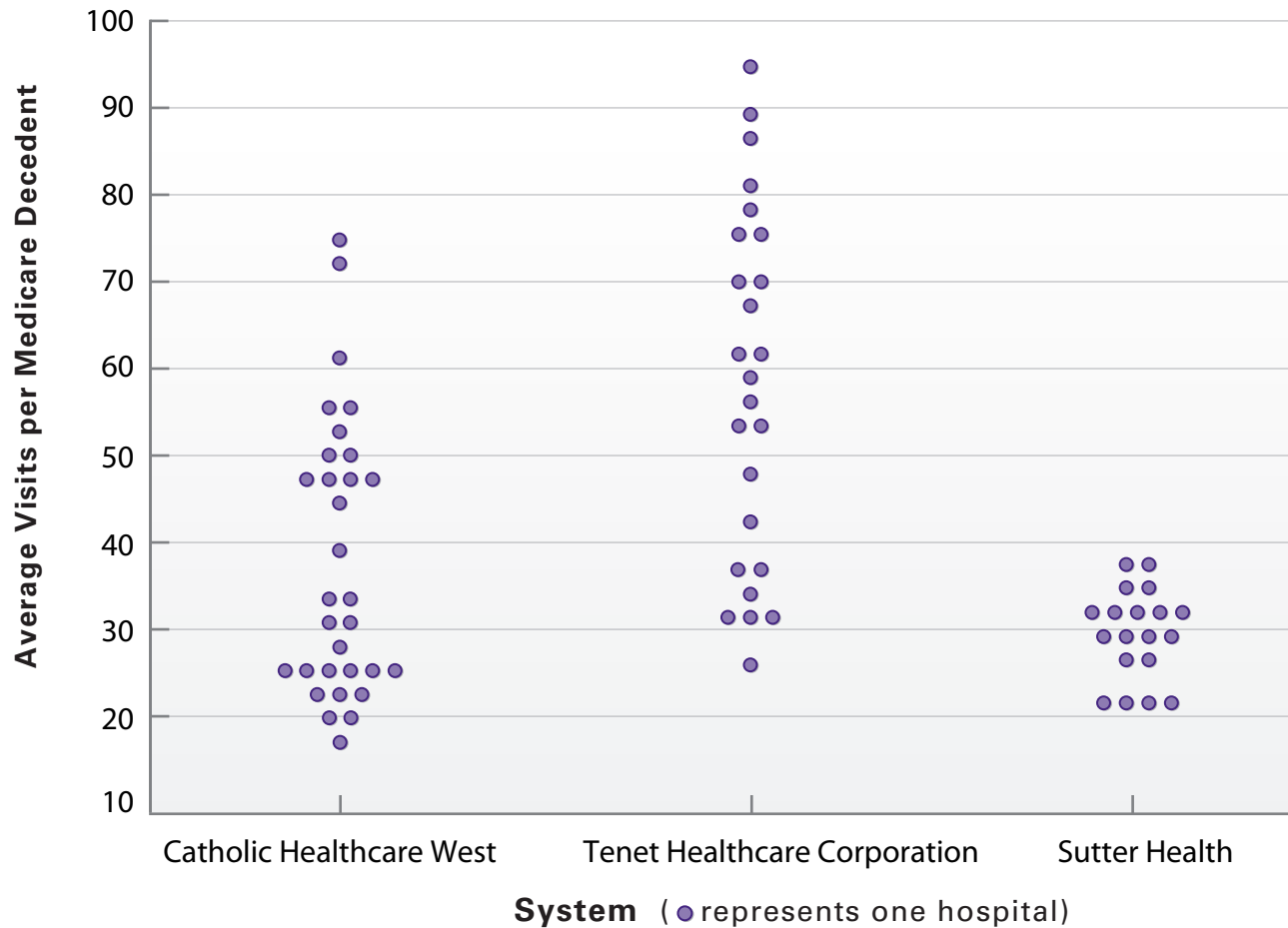


In Los Angeles, with significantly more ICU beds than Sacramento, the likelihood of being admitted to an ICU is far greater.

* Represents the average number of ICU days used in the last six months of life.

Source: Wennberg, John et al. "Evaluating the Efficiency of California Providers in Caring for Patients with Chronic Illness," *Health Affairs* Web exclusive, November 16, 2005

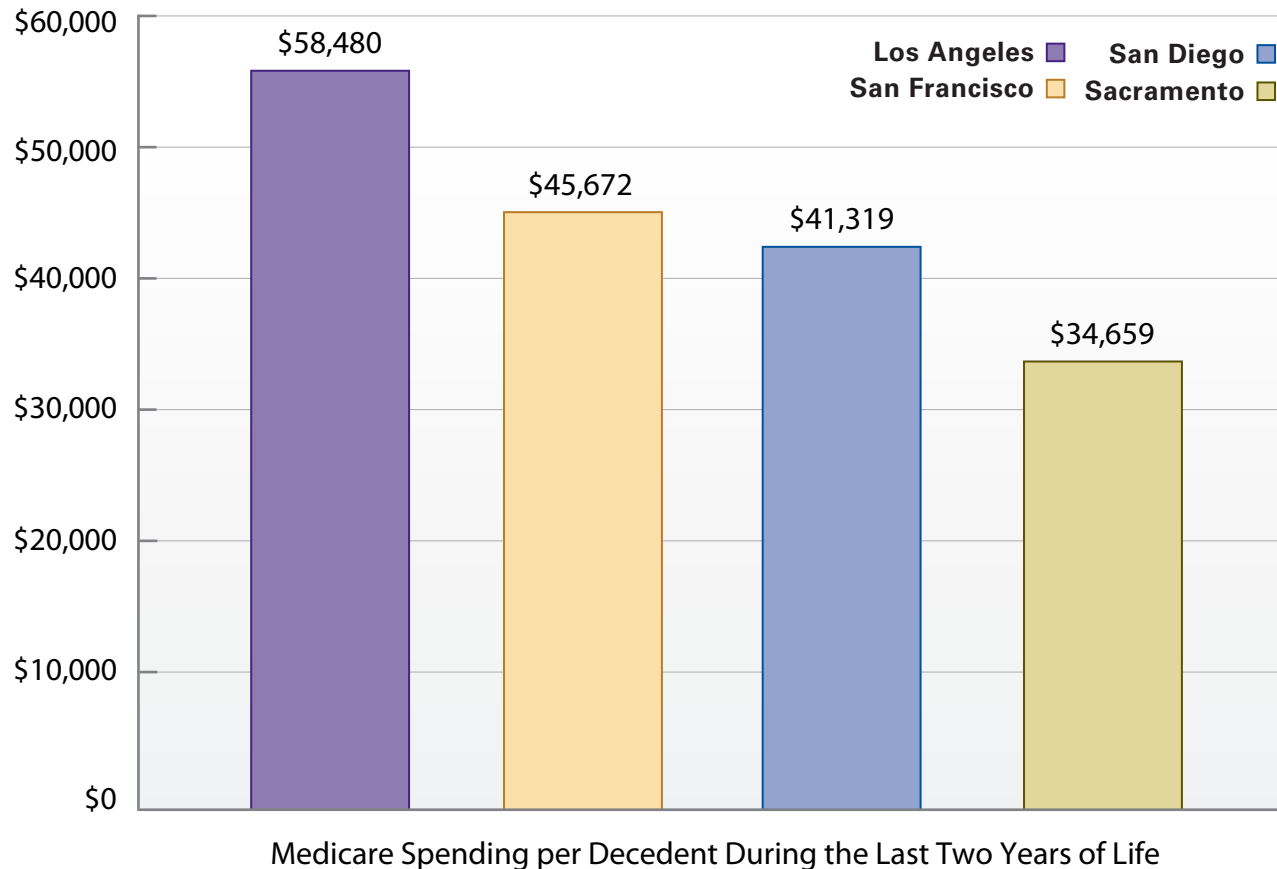
Physician Visits During the Last Six Months of Life by Selected Hospital System



Wide variation exists in how aggressively patients are treated, even within a hospital system.

Source: Wennberg, John et al. "Evaluating the Efficiency of California Providers in Caring for Patients with Chronic Illness," *Health Affairs* Web exclusive, November 16, 2005

Medicare Costs for Care of Chronic Disease Patients by Geographic Region



Significant variation exists in what Medicare spends to care for chronically ill patients.

Source: Wennberg, John et al. "Evaluating the Efficiency of California Providers in Caring for Patients with Chronic Illness," *Health Affairs* Web exclusive, November 16, 2005